Release Notes
Hotfix 809552

McAfee SiteAdvisor Enterprise 3.5 Patch1
For use with ePolicy Orchestrator 4.6 Software

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About this release

This document contains important information about the current release. We strongly recommend that you read the entire document.

Date stamp – March 5, 2013

This release was developed for use with: McAfee SiteAdvisor Enterprise 3.5.0.724 Patch1

Files affected:

<table>
<thead>
<tr>
<th>Filename</th>
<th>Version</th>
<th>File size (bytes)</th>
</tr>
</thead>
<tbody>
<tr>
<td>McBrwCtl.dll</td>
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<td>527360</td>
</tr>
<tr>
<td>McIEPlg.dll</td>
<td>3.5.0.1021</td>
<td>273408</td>
</tr>
<tr>
<td>McSAELpc.dll</td>
<td>3.5.0.1021</td>
<td>1148928</td>
</tr>
<tr>
<td>saHook.dll</td>
<td>3.5.0.1021</td>
<td>96256</td>
</tr>
<tr>
<td>McPlgUI.exe</td>
<td>3.5.0.1021</td>
<td>162816</td>
</tr>
<tr>
<td>SAUI.exe</td>
<td>3.5.0.1021</td>
<td>257024</td>
</tr>
</tbody>
</table>

Resolved issues

These issues are resolved in this release of the product.

- **Issue**: Moving Microsoft Internet Explorer 9 tab to a new window will stop SiteAdvisor Enterprise functionality.
  
  **Resolution**: After installing this hotfix, McAfee SiteAdvisor Enterprise continues to function properly.

  **NOTE**: SiteAdvisor Enterprise balloon may not be displayed in the browser when the tab is dragged to a new window. SiteAdvisor Enterprise protection will work on all the instances.

  **Reference ID**: 809552

- **Issue**: McAfee Agent tray icon does not display in Microsoft Windows 7 (64-bit) operating systems.
  
  **Resolution**: After installing the hotfix, McAfee agent tray icon appears in Microsoft Windows 7 (64-bit) operating system.
Reference ID: 759301

- **Issue**: Non-malicious files are rated red and can’t be downloaded from http://www.dropbox.com
  
  **Resolution**: After installing the hotfix, non-malicious files can be downloaded from http://www.dropbox.com.

Reference ID: 808772

- **Issue**: SiteAdvisor Enterprise service path is unquoted.
  
  **Resolution**: SiteAdvisor Enterprise service path is now provided within quotes.

Reference ID: 830959

- **Issue**: SiteAdvisor Enterprise browser balloon interoperability issue with third party application.
  
  **Resolution**: After installing the hotfix, SiteAdvisor Enterprise can function in headless mode.

Reference ID: 810025

- **Issue**: When SiteAdvisor Enterprise is in stand-down mode, SiteAdvisor Enterprise warn page appears occasionally in Mozilla Firefox.
  
  **Resolution**: After installing the hotfix, SiteAdvisor Enterprise stands down completely.

Reference ID: 804874

- **Issue**: SiteAdvisor Enterprise 3.5 Patch 1 fails to install on if both SiteAdvisor Enterprise 3.5 Install package and Hotfix package are in the same Branch in the ePolicy Orchestrator master repository.
  
  **Resolution**: SiteAdvisor Enterprise Install package and Hotfix package can now be deployed together using the same Branch in the ePolicy Orchestrator master repository.

Reference ID: 822081

- **Issue**: Script errors appears when McAfee SiteAdvisor Enterprise accessing Menu on Microsoft Windows 8 with Internet Explorer 10. This may stop SiteAdvisor Enterprise functionality.
  
  **Resolution**: After installing the hotfix, script errors do not appear and McAfee SiteAdvisor Enterprise continues to function properly on Microsoft Windows 8 having Internet Explorer 10.

Reference ID: 788673

- **Issue**: SiteAdvisor Enterprise About reports SiteAdvisor Enterprise as unlicensed for licensed versions.
  
  **Resolution**: After installing the hotfix, SiteAdvisor Enterprise reports as licensed for licensed versions.

Reference ID: 822080

### Installation instructions

This section describes the process of installing this hotfix.

**NOTE**: While deploying the hotfix from ePolicy Orchestrator, if Microsoft Internet Explorer browser is open on a client system the browser may not responding.

Restart the browser to continue using SiteAdvisor Enterprise with the HF809552.

### Prerequisites

Ensure that you have installed McAfee SiteAdvisor Enterprise 3.5.0.724 before you install the hotfix.

**NOTE**: This hotfix can be upgraded over Clients having McAfee SiteAdvisor Enterprise 3.5.0.724 and HF830959 installed.

### Files required for Installation

- Standard Installation: SAEHotfix809552-3.5.0.1021.1.EXE
- ePolicy Orchestrator deployment: SAE 3.5.0 Build 1021 Package #1 (AAA-LICENSED-RELEASE-
HOTFIX).zip and EXTSITEADVMETA3.5.0.280.zip

You can install this hotfix by executing the file SAEHotfix809552-3.5.0.1021.1.EXE on a local system or by adding the package to the ePolicy Orchestrator repository for deployment using the Deployment task.

**Known issues**

These are the known issues in this release of the product.

- **Issue:** Uninstalling SiteAdvisor Enterprise doesn't remove the install files completely.
  
  **Reference ID:** 848046

**Features not supported**

- SiteAdvisor Enterprise may not function as expected on the latest versions of Mozilla Firefox and Chrome releases. The Hotfix 809552 supports SiteAdvisor Enterprise Patch 1 supported versions of Mozilla Firefox and Chrome.
- Support for Microsoft Internet Explorer 10 Enhanced protection mode. [Please refer KB76802 for more details to turn this feature ON/OFF]
- Support for Microsoft Windows 8 TO GO
- Support for Mozilla Firefox and Google Chrome browsers on Microsoft Windows 8

**Version reporting**

- Post-hotfix update, the client SiteAdvisor Enterprise ratings button About should display the new Hotfix version (3.5.0.1021) and McAfee Agent About will continue to report the version number as (3.5.0.724) and the new version under Hotfixes as 809552.
- The ePolicy Orchestrator 4.x server reports the Hotfix/Patch version as 809552.

**Disclaimer**

**Important**

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**Find product documentation**

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**Task**

2. Under Self Service, access the type of information you need:

<table>
<thead>
<tr>
<th>To access...</th>
<th>Do this...</th>
</tr>
</thead>
<tbody>
<tr>
<td>User documentation</td>
<td>1. Click Product Documentation.</td>
</tr>
<tr>
<td>Step</td>
<td>Instruction</td>
</tr>
<tr>
<td>------</td>
<td>-------------</td>
</tr>
<tr>
<td>2</td>
<td>Select a product, then select a version</td>
</tr>
<tr>
<td>3</td>
<td>Select a product document</td>
</tr>
</tbody>
</table>

**KnowledgeBase**
- Click **Search the KnowledgeBase** for answers to your product questions.
- Click **Browse the KnowledgeBase** for articles listed by product and version.

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