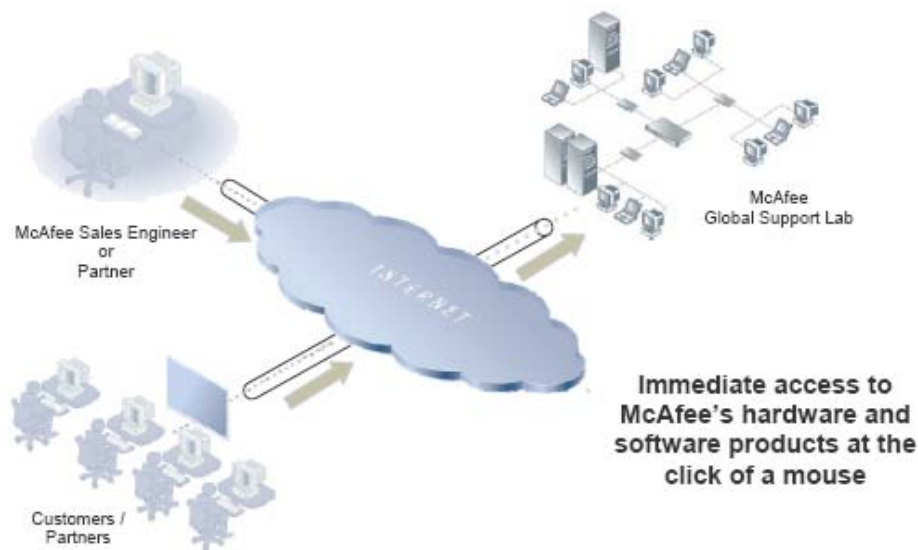




McAfee Global Solutions Lab

Quick Start Guide



The McAfee® Global Solutions Lab provides a quick and easy way to receive hands-on experience with McAfee's products in a safe and reproducible environment. The Global Solutions Lab comprises a remote hosting facility customized with preconfigured installations of the McAfee suite of products.

The Global Solutions Lab can be found at <http://www.mcafee.com/gsl> or through the Global Solutions Lab link on the McAfee ServicePortal at <https://mysupport.mcafee.com/>.

New users must register by clicking the **New Users Click Here** link and completing the required fields. Agree to the terms and conditions then click **Submit** and a password will be emailed to the address provided in the registration.

After you receive your username and password:

1. Log in to the Global Solutions Lab. You can change your password at that time, or select **Change Password** later to modify your password if desired.
2. Click the **Available Environments** link on the left to see which McAfee products have environments created for them.
 - Choose the environment that you are interested in from the presented list.
 - Select the option for **Go** button to load the environment immediately. A loading page will display while the requested environment is dynamically configured on an available server.



Connection process:

- If prompted, click **Yes** to accept the control **Microsoft ActiveX Control**.
- If the system displays a notice for an **Unencrypted Connection** or **NTLM Authentication**, click **Yes**.

Environment Navigation

At this point you are connected to the selected environment. Your browser window will display the desktop of a system.

- Above the desktop are a set of tabs. They will allow you to switch between system desktops in many environments.
- Instructions and useful information, such as video tutorials and network diagrams, are available on the initial landing page.
- The time remaining for that session displays at the top right of the window.

If multiple users wish to view the same instance of the Global Solutions Lab, a third-party desktop sharing tool will need to be used.

Technical Support

The Global Solutions Lab is a demonstration and evaluation tool, and McAfee does not provide direct technical support for the environments without a valid grant number for your product. If you do not have a valid grant number and you need help evaluating a product, please contact your reseller for assistance.

If you have a problem accessing the lab, email the Global Solutions Lab team at gsl_help@mcafee.com for assistance.